

James and Ruth [REDACTED]
[REDACTED]

June 23, 2003

HomEx
Home Examiner, Inc.
2040 East Lafayette Place
Milwaukee, WI 53202

Re: [REDACTED], Franklin, Wisconsin

Attention: John A. Geiger

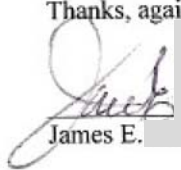
Dear John:

Here is our check for [REDACTED] to pay for your home inspection of [REDACTED]. I want to thank you for responding so quickly to our request for the inspection and for getting the results to us both by telephone and the overnight mail. Obviously, we didn't have any idea the building was constructed using the EIFS. I immediately found a "ton" of information in GOOGLE under Synthetic Stucco. Our Minnesota realtor knew about the EIFS problems. Our daughter, who lives in Manhattan knew about it from TV news magazine specials she had seen.

Your video was most helpful. I don't think I'll want to have future inspections done any other way.

As a result of your report to us, we cancelled the deal with the [REDACTED] and the builder and have already received our earnest money refund. We are back in the hunt for a place to live. We want to thank you for exposing this problem to us so we could avoid major problems, both monetarily and healthwise.

Thanks, again


James E. [REDACTED]