

March 15, 2000

Darlene [REDACTED]
[REDACTED]
Waukesha, WI 53186

John Geiger
HomeEx Home Care
4903 West Woodlawn Court
Milwaukee, WI 53208

Dear Mr. Geiger,

I just wanted to take a minute to thank you for the very thorough and detailed home inspection that you did for me at [REDACTED] in Waukesha. I just got finished watching your video and I can hardly wait to move in and put that furnace filter in the correct direction!

Since this will be my first home and I really don't know too much about basic home maintenance, your simple suggestions that you gave throughout the inspection and on your video will prove very helpful to me indeed. Thanks so much for taking the time to mention those "little things." Those suggestions will certainly help me to be a better home-owner. I learned a lot from you in that short time - I wish you taught classes for beginning home-owners like me!

The current home-owner was very impressed with your inspection as well. After you left, we shared your findings with her and she compared those items with the inspection she had done four years ago when she moved in. Her inspector never even mentioned any of the things you found. She was quite surprised to learn about some of those little "infringements" here and there.

I'm really looking forward to moving into that home and your inspection really put me at ease to know that everything is in such good shape and that I shouldn't be confronted with any significant problems. You put my parent's mind at ease as well since they are helping me out in this little investment!

Of course your video was wonderful. What a fabulous way to have a record of the home and it's location and condition. Not to mention how much it will help me plan out my furniture and decorating needs before I move in! I'm so very glad that my attorney, Shawn Govern, recommended you to me. I couldn't have been more pleased.

Brian [REDACTED] at [REDACTED] in Menomonee Falls is the mortgage broker that I am currently working with on the purchase of this home. He told me that many of his clients are always asking them for recommendations of good home inspectors and that they don't really have any names on file. After hearing of my good experience, he asked me to send him a copy of your business card so they can put it on file for their clients. (Brian had also recommended Shawn to me.) Brian tries hard to help his clients above and beyond the actual loan application process. I'm going to fax a copy of your business card to him, but I'm sure he would welcome a handful of your flyers or business cards if you would like to send them to him. I'm enclosing a photo-copy of his business card if you would like to contact him.

Thank you again for all your patience and expertise. I guarantee you that if you should ever visit that house again for an inspection that you will find the furnace filter in its proper place!

Sincerely,


Darlene [REDACTED]